

Broker Portal Updates and Information

- Improved navigation of Training & Compliance Page with addition of Index Links.
- Message box added to top of News and Information page alerting agents to timely information.
- Text Sizing widget on all main pages – Allows user to increase text size by two font sizes.
- AWN ID Card notification emails sent directly from the portal! Includes notifying an agent when they are Ready to Sell, Ready to Sell for additional product(s), or when global changes are made to the card.
- Restored audio feature back to broker reference guides with use of Lectora SNAP software.
- New Broker Reference Guide – Contracting via NoMoreForms.

AHIP-Coventry Certification Site Updates and Information

- Simplified password reset process.
- Improved loading time for modules.
- Faster turn around time from the WebCourse Works service center when issues are identified.
- BSD ability to more thoroughly test and review the site prior to Go-Live.
- Clearer and more frequent communication between AHIP vendor and BSD management.

Ready to Sell Updates

- Coventry's certification Go-Live is scheduled **July 19, 2013**
- Ready to Sell criteria is contingent upon passing the 2014 AHIP Certification and exam, and the 2014 Coventry Core certification and exam.
- The 2014 Coventry Core module will contain the Prescription Part D product training.
- Medicare Advantage product module attestations will no longer be a requirement to earn commission for those products.
- An agent must take their AHIP certification through the Coventry Broker Portal between **7/19/2013** and **09/30/2013** to be eligible for reimbursement.