



Product Year: 2010
Producer Update: 06

Submitting CIGNA Medicare Applications

The purpose of this communication is to outline the process for submitting completed applications to CIGNA for CIGNA Medicare Services products:

- CIGNA Medicare Access® (PFFS), a Medicare Advantage PFFS plan available with or without integrated Part D¹
- CIGNA Medicare Select Plus Rx® (HMO), a Medicare Advantage HMO plan with integrated Part D²
- CIGNA Medicare Rx® (PDP), a stand-alone Medicare Part D prescription drug plan³

| Product | Fax* | Mail | Online† (Preferred Method—available 11/15) |
|--------------------------------------|--------------|---|---|
| CIGNA Medicare Access® (PFFS) | 866-667-6636 | CIGNA Medicare Access PO Box 696019 San Antonio, TX 78269-6019 | From website: www.cignamedicare.com <ul style="list-style-type: none"> ▪ Click on “Producers” |
| CIGNA Medicare Select® (HMO) | 866-275-1365 | CIGNA Medicare Select Sales 11001 N. Black Canyon Hwy Phoenix, AZ 85029 | <ul style="list-style-type: none"> ▪ Logon to Producer Page with Username & Password ▪ Click on “Compare Plans” |
| CIGNA Medicare Rx® (PDP) | 800-735-1469 | CIGNA Medicare Rx PO Box 269005 Weston, FL 33326-9927 | <ul style="list-style-type: none"> ▪ Login to Producer Online Enrollment Tool with Username & Password <p style="text-align: center;">See important note and direct link below†</p> |

* Please include a cover sheet that has your contact information along with the name(s) and Medicare Number(s) of the client(s) included in the transmittal.

† Producers must use the online enrollment tool available through the Producer section of the www.cignamedicare.com website (direct link <https://cigna.destinationrx.com/plancompare/professional/type1/2010/login/broker/brokerlogin.aspx>).

The online enrollment tool available directly from the CIGNA Medicare Services homepage is for consumer use only and will not capture the agent information necessary to properly attribute the enrollment.

¹ Available in select counties in AL, AR, CA, CO, FL, GA, HI, IL, IN, LA, MA, ME, MO, NC, NH, NM, NY, OH, OR, PA, SC, TN, TX, VA, VT, WA, and WV

² Available in Maricopa County and the City of Apache Junction, AZ

³ Available in all 50 states and the District of Columbia

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